

APURV DUHAN

Project Manager • Program & Delivery • Digital Transformation & Enterprise Technology

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[linkedin.com/in/apurvduhan23](https://www.linkedin.com/in/apurvduhan23) | apurvduhan-8.com | U.S. Work-Authorized — No Sponsorship Required

CORE SKILLS & TOOLS

Project & Program Management: Agile • Scrum • SAFe • Kanban • Waterfall | RAID risk & dependency management | Scope, schedule, budget & roadmap ownership | Change management | UAT & quality gates

Delivery & Stakeholders: Executive status reporting | Sprint planning & backlog grooming | OKRs / KPIs | Cost variance tracking | Vendor & third-party management

AI-Driven Delivery: AI project governance (PMI-CPMAI) | Spec-driven development — GitHub Spec Kit, OpenSpec | BMAD agentic-agile framework | Greenfield & brownfield delivery | Generative AI tooling (ChatGPT, Claude)

Cloud & Data: Microsoft Azure • Azure DevOps • AWS • CI/CD oversight • cloud migration | Power BI • Tableau • SQL • Advanced Excel

Tools & Systems: JIRA • Confluence • Asana • Smartsheet • Monday.com • MS Project • ServiceNow | SAP ECC/CRM • Salesforce • Lucidchart

PROFESSIONAL EXPERIENCE

Project Manager — Freedom Mortgage *New Jersey (Remote)* Aug 2024 – Apr 2025

- ▶ **Delivered a \$600K+ enterprise loan-servicing program with zero schedule slippage** within one of the largest U.S. mortgage servicers — protecting 12,000+ loan accounts across the full delivery lifecycle while owning the RAID log, weekly executive status reporting, and dependency escalation to senior technology leadership.
- ▶ **Drove 100% on-time delivery across 16 consecutive Agile sprints**, leading a 20-member cross-functional team (engineering, QA, UX, data, business ops) and holding sprint velocity within 5% variance for the full program.
- ▶ **Cut customer-impacting defects 32% and post-launch escalations 22%** by instituting structured UAT gates, proactive defect triage, and sprint-level quality checkpoints, and by leading UX/workflow redesign with business-operations stakeholders.
- ▶ **Accelerated requirements alignment ~3 weeks** by translating complex business requirements into 160+ user stories with full acceptance criteria, eliminating downstream rework and scope creep.

Project Manager — Agilent Technologies *Gurugram, India* Feb 2022 – Aug 2023

- ▶ **Reduced delivery turnaround 18–20%** across 18 monthly cycles by redesigning cross-functional shipment processes through root-cause analysis, SOP standardization, and vendor escalation protocols.
- ▶ **Sustained 96% supply-continuity compliance** across Germany, Brazil, Europe, and Asia-Pacific operations, coordinating 50+ vendors, logistics partners, and customs teams.
- ▶ **Built Power BI / Excel KPI dashboards across 120+ active SKUs** tracking on-time delivery, order accuracy, backlog trends, and vendor performance for executive visibility; managed budget tracking across 6 concurrent capital-import work streams, surfacing cost variances before timeline impact.

Associate Project Manager — Bharat Optimum Sales & Services *Gurugram, India* Oct 2020 – Jan 2022

- ▶ **Coordinated B2B delivery cycles across 4+ concurrent accounts** — milestone tracking, cross-functional dependency resolution, and executive stakeholder communication.
- ▶ **Improved order-processing accuracy 15% and cut issue-resolution time 25%** via data-validation checks/SOPs governing 50–70 daily SAP ECC transactions and a structured escalation matrix across operations and logistics.

EDUCATION

M.S., Information Studies — Trine University, Angola, IN • GPA 3.82 May 2026

Bachelor of Technology, Computer Science & Engineering — Kurukshetra University, India 2021

CERTIFICATIONS

Project Management Professional (PMP)® — PMI, 2026 (ID 4402739, valid through Jun 2029) • **PMI-CPMAI™** Cognitive Project Management in AI • **Six Sigma Green Belt** — AIGPE • **Agile Project Management Professional** — Atlassian • **Azure Essentials** — Microsoft • **Google AI Essentials** — Google